ENROLLED

COMMITTEE SUBSTITUTE

for

H. B. 2395

(BY DELEGATE(S) WESTFALL, PASDON, B. WHITE, FRICH, O'NEAL AND ASHLEY)

[Passed March 14, 2015; in effect ninety days from passage.]

A BILL to amend the Code of West Virginia, 1931, as amended, by adding thereto a new article, designated §46A-6M-1, §46A-6M-2, §46A-6M-3, §46A-6M-4, §46A-6M-5 and §46A-6M-6, all relating generally to providing consumers with the right to cancel residential roofing contracts where the contract is expected to be paid from a property and casualty insurance policy; providing definitions; establishing a consumer's right to cancel; creating standard disclosure and notice requirements; providing for advanced payment prohibition, refunds, emergency repairs and unenforceability of contract; prohibiting certain acts; private remedies; and misdemeanor criminal offense and penalty.

Enr. Com. Sub. for H. B. No. 2395] 2

Be it enacted by the Legislature of West Virginia:

That the Code of West Virginia, 1931, as amended, be amended by adding thereto a new article, designated §46A-6M-1, §46A-6M-2, §46A-6M-3, §46A-6M-4, §46A-6M-5 and §46A-6M-6, all to read as follows:

ARTICLE 6M. STORM SCAMMER CONSUMER PROTECTION ACT.

§46A-6M-1. Definitions.

- 1 As used in this article:
- 2 (1) "Emergency repair" means a repair that is necessary to
- 3 prevent the risk of imminent injury to a person or further damage
- 4 to the homeowner's residence:
- 5 (2) "Residential real estate" means any real property located
- 6 in West Virginia, upon which is constructed or intended to be
- 7 constructed a dwelling;
- 8 (3) "Roof system" means the components of a roof to
- 9 include, but not be limited to, covering, framing, insulation,
- 10 sheathing, ventilation, guttering and weatherproofing; and
- 11 (4) "Roofing contractor" means a person or entity in the
- 12 business of contracting or offering to contract with an owner of
- 13 residential real estate to repair or replace a roof system.

§46A-6M-2. Consumer's right to cancel residential roofing contract.

- 1 (a) An owner, who on or after July 1, 2015, enters into a
- 2 contract with a roofing contractor to provide goods or services
- 3 related to a roof system of residential real estate and who expects
- 4 the goods or services to be paid from the proceeds of a property
- 5 and casualty insurance policy, may cancel the contract prior to
- 6 midnight of the fifth business day after the owner has received

- 7 notice from the insurer that all or part of the claim is not a 8 covered loss under the property and casualty insurance policy.
- 9 (b) The contract with the roofing contract is cancelled when
- 10 the owner either personally delivers written notice of
- 11 cancellation to the roofing contractor; deposits the written notice
- 12 of cancellation in the United States mail, postage prepaid and
- 13 addressed to the roofing contractor at the address stated in the
- 14 contract; transmits the notice of cancellation to the roofing
- 15 contractor by facsimile; or sends an e-mails containing a notice
- 16 of cancellation.
- 17 (c) The owner may use any form of notice of cancellation
- 18 that is sufficient to indicate, by any form of written expression,
- 19 the intention of the owner not to be bound by the contract.

§46A-6M-3. Roofing contractor's duty to disclose rights of the consumer via standard form.

- 1 Prior to entering into a contract on or after July 1, 2015, for
- 2 the provision of goods or services relating to the repair or
- 3 replacement of any part of a roof system of residential real estate
- 4 as provided in section two of this article, a roofing contractor
- 5 shall furnish the owner of the residential real estate with:
- 6 (1) The mailing address of the roofing contractor through
- 7 which written communication may be received;
- 8 (2) The telephone number of the roofing contractor and, if
- 9 applicable, the facsimile number and e-mail address of the
- 10 contractor;
- 11 (3) A statement in at least ten point boldface type that states:
- 12 "Because you expect all or part of the cost of the roofing repair
- 13 or replacement to be paid out of the proceeds of a property and
- 14 casualty insurance policy, you may cancel this contract at any
- 15 time before midnight on the fifth business day after you have

Enr. Com. Sub. for H. B. No. 2395] 4

- 16 received written notification from your insurer that all or any
- 17 part of the claim or contract is not a covered loss under the
- 18 insurance policy. This right to cancel is in addition to any other
- 19 rights of cancellation you may have under state or federal law or
- 20 rule or regulation. However, be advised that if you cancel this
- 21 contract, you are still responsible to pay the reasonable and
- 22 customary expenses of any emergency repair services you
- 23 authorized. See the attached Notice of Cancellation form for an
- 24 explanation of this right."; and
- 25 (4) A fully completed form in duplicate, under the
- 26 conspicuous caption "NOTICE OF CANCELLATION," and
- 27 attached to, but easily detachable from the contract, in at least
- 28 ten point boldface type that shall read as follows:

"NOTICE OF CANCELLATION

30 (enter date of transaction)

29

- 31 If you are notified by your insurer that all or any part of the
- 32 claim or contract is not a covered loss under the insurance
- 33 policy, you may cancel this contract without penalty or monetary
- 34 obligation, except where you have authorized emergency repair
- 35 services for which you are still responsible for payment, before
- 36 midnight of the fifth business day after you have received notice
- 37 from your insurer. To cancel this transaction you may use any of
- 38 the following methods: Mail or otherwise deliver a signed and
- 39 dated copy of this cancellation notice, or any other written notice
- of cancellation which you- sign-and date, to (enter physical address of roofing contractor), or e-mail a notice of cancellation
- 42 to (enter e-mail address of roofing contractor), or transmit a
- 43 notice of cancellation to (enter facsimile number of roofing
- 44 contractor), not later than midnight of the fifth day after you
- 45 receive notice from your insurer. By signing below, you certify
- 46 that your insurer has denied all or part of your claim.

- 47 I HEREBY ATTEST THAT I HAVE BEEN NOTIFIED BY
- 48 THE INSURER THAT ALL OR PART OF MY CLAIM HAS
- 49 BEEN DENIED AND I HEREBY CANCEL THIS
- 50 TRANSACTION.
- 51 (Date)
- 52 (Buyer's Signature)"

§46A-6M-4. Advanced payments prohibited; refunds; emergency repairs; unenforceable contract.

- 1 (a) Except as provided in subsection (c) of this section, on or
- 2 after July 1, 2015, a roofing contractor may not require any
- advance payments under a contract for the repair or replacement
- 4 of any part of a roof system of a residential real estate, when
- 5 payment is expected to be made from the proceeds of a property
- 6 or casualty insurance policy until the cancellation period, as
- 7 provided in section two of this article has expired.
- 8 (b) Within ten days after a contract has been canceled, as
- 9 provided in section two of this article, a roofing contractor shall
- 10 tender to the owner, any payments, partial payments, or deposits
- 11 made, and any note or other evidence of indebtedness, except as
- 12 provided in subsection (c) of this section.
- 13 (c) A roofing contractor that performs any emergency repair
- 14 services authorized by the owner of residential real estate, may
- 15 collect a reasonable and customary amount for the emergency
- 16 repair services performed for the authorizing owner.
- 17 (d) Any provision in a contract executed on or after July 1,
- 18 2015, for the repair of a roof system of residential real estate, as
- 19 provided in sections one and five of this article, that requires the
- 20 payment of any fee, except for repair services performed under
- 21 subsection (c) of this section, is not enforceable against any

Enr. Com. Sub. for H. B. No. 2395] 6

- 22 person who has canceled a contract under section two of this
- 23 article.

§46A-6M-5. Roofing contractors; prohibited acts.

- 1 (a) Notwithstanding the provisions relating to public
- 2 adjusters, as defined in section one-e, article twelve-b, chapter
- 3 thirty-three of this code, on or after July 1, 2015, a roofing
- 4 contractor may not represent, negotiate, or advertise to represent
- 5 or negotiate on behalf of an owner of residential real estate on
- 6 any insurance claim in connection with the repair or replacement
- 7 of a roof system. Nothing in this subsection may be construed to
- 8 prohibit a roofing contractor from:
- 9 (1) Providing an estimate for repair, replacement,
- 10 construction or reconstruction of the roof system to the owner of
- 11 residential real estate; or
- 12 (2) Conferring with an insurance company's representative
- 13 about damage to the property after a claim has been submitted by
- 14 the owner of residential real estate.
- 15 (b) On or after July 1, 2015, a roofing contractor or person
- 16 representing a roofing contractor may not:
- 17 (1) Offer to pay or rebate all or any portion of an insurance
- 18 deductible or claims proceeds as an inducement to the sale of
- 19 goods or services related to a residential roofing contract;
- 20 (2) Pay the owner of residential real estate for whom
- 21 services have been performed pursuant to this article for any
- 22 reason or any form of compensation, including, but not limited
- 23 to a:
- 24 (A) Bonus;
- 25 (B) Coupon;

- 26 (C) Credit;
- 27 (D) Gift;
- 28 (E) Prize;
- 29 (F) Referral fee; or
- 30 (G) Any other tangible item having a monetary value.

§46A-6M-6. Private remedies for violation of article; criminal penalties.

- 1 (a) If a roofing contractor violates the provisions of this
- 2 article, the owner or the applicable insurer may bring an action
- 3 against the roofing contractor in a court of competent
- 4 jurisdiction for damages sustained by the owner or insurer as a
- 5 consequence of the roofing contractor's violation.
- 6 (b) A roofing contractor who willfully violates the
- 7 provisions of this article is guilty of a misdemeanor and, upon
- 8 conviction thereof, shall be fined not more than \$5,000 or
- 9 confined in jail not more than one year, or both fined and
- 10 confined.

That Joint Committee on Enrolled Bills hereby certifies that the foregoing bill is correctly enrolled.

Chairman, House C	<i>'ommittee</i>
	Chairman, Senate Committee
Originating in the House.	
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